

# Ernie Els

WINES · STELLENBOSCH



## PLEASE TAKE NOTE OF THE FOLLOWING:

### CANCELLATIONS

Should you cancel/confirm final guest numbers for your booking no later than 48 hours beforehand, we will gladly refund the full deposit/deposit per person not able to attend. Please note reserved tables are held for an hour after reservation time, should guests arrive later they will forfeit their booking. All reservations of 12+ guests remain provisional until receipt of the deposit as per bookings and deposit policy. Reservations and, in turn, dates are only secured on receipt of the deposit.

### PHOTOGRAPHY

Group Bookings and Provisional Dates will be released without notice should the deposit not be received within 5 Business days following the original enquiry and provisional confirmation.

Please enjoy taking photographs of our beautiful estate, however please refrain from any flash photography.

### BYO (BRING YOUR OWN)

Regrettably, we do not allow customers to bring their own wine, beverage or spirits.

### CHILD POLICY

Regrettably, our winery does not cater to a child audience.

### DÉCOR

Our décor is an integral part of your winery experience and therefore we would prefer not to display any celebratory collateral within the venue i.e. balloons, banners, confetti, etc.

### DOGS

Your friendly dog is welcome. Please ensure that they remain on a lead.

ERNIE ELS WINES (PTY) LTD 2004/008991/07

P.O. Box 7595, Stellenbosch 7599, South Africa | TEL: +27 (0)21 881 3588 | E-MAIL: [info@ernieelswines.com](mailto:info@ernieelswines.com)

PROPRIETORS: E. Els & H. Von Staff-Reitzenstein | DIRECTORS: S.Makin, E. Oblovitz, M. Sander, L. Strydom, H. Von Staff-Reitzenstein, J. Von Staff-Reitzenstein

[www.ernieelswines.com](http://www.ernieelswines.com)



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#### RESERVATIONS: DEPOSIT

We do require a deposit of R300.00 per person for groups larger than 8 guests to secure your reservation. Deposit paid at the time of booking, 7 Days prior to reservation date. All credit card transactions are processed through a 3rd party secure payment gateway. Your credit card details are not seen or stored by us.

#### BILLS

We will not accept split bills. All invoices should be settled by a maximum of 5 card transactions.

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